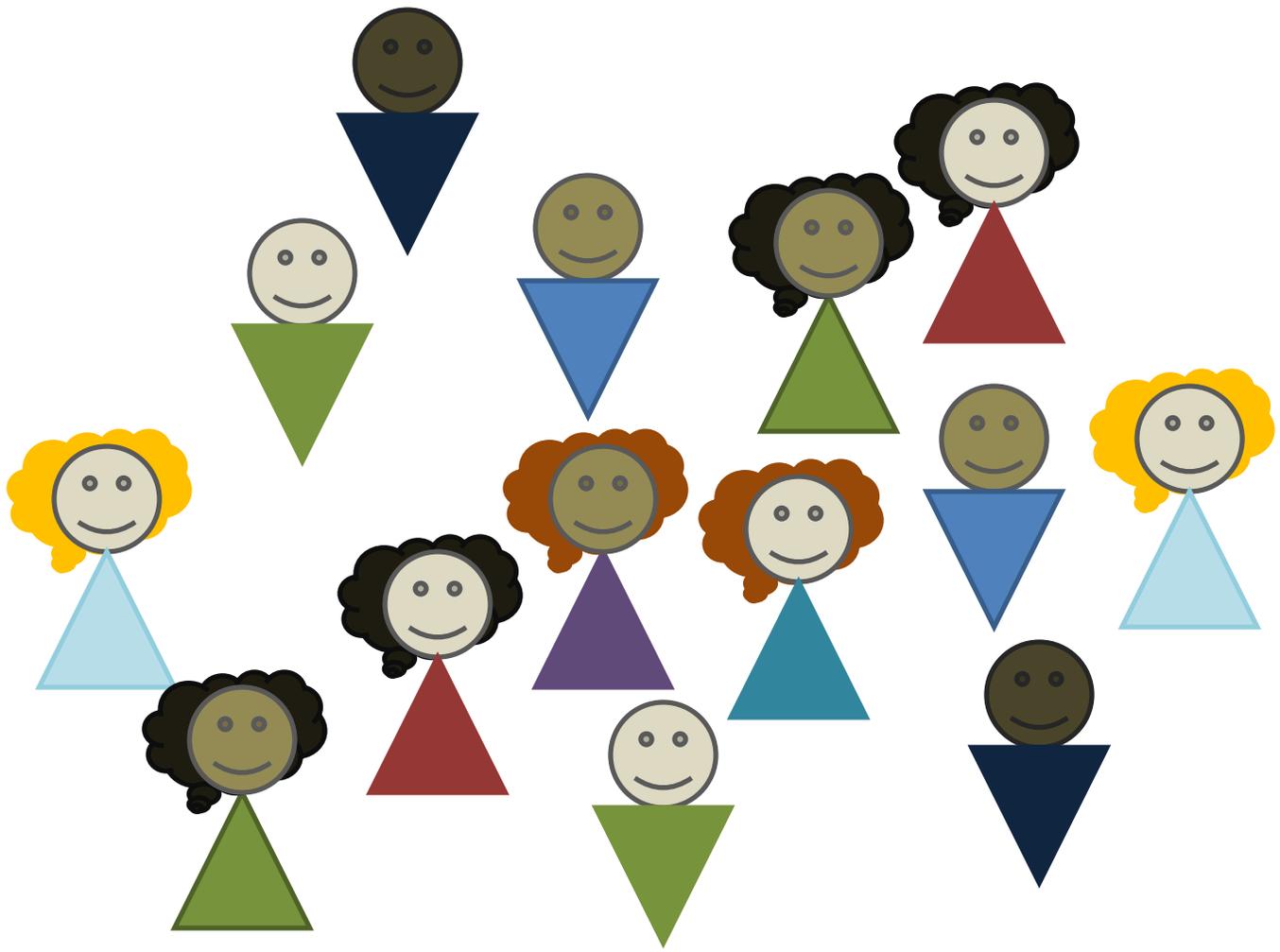


PR: Telling Your Library's Story With a Smile

Lisa Charbonnet
lisa@charbonnet.com

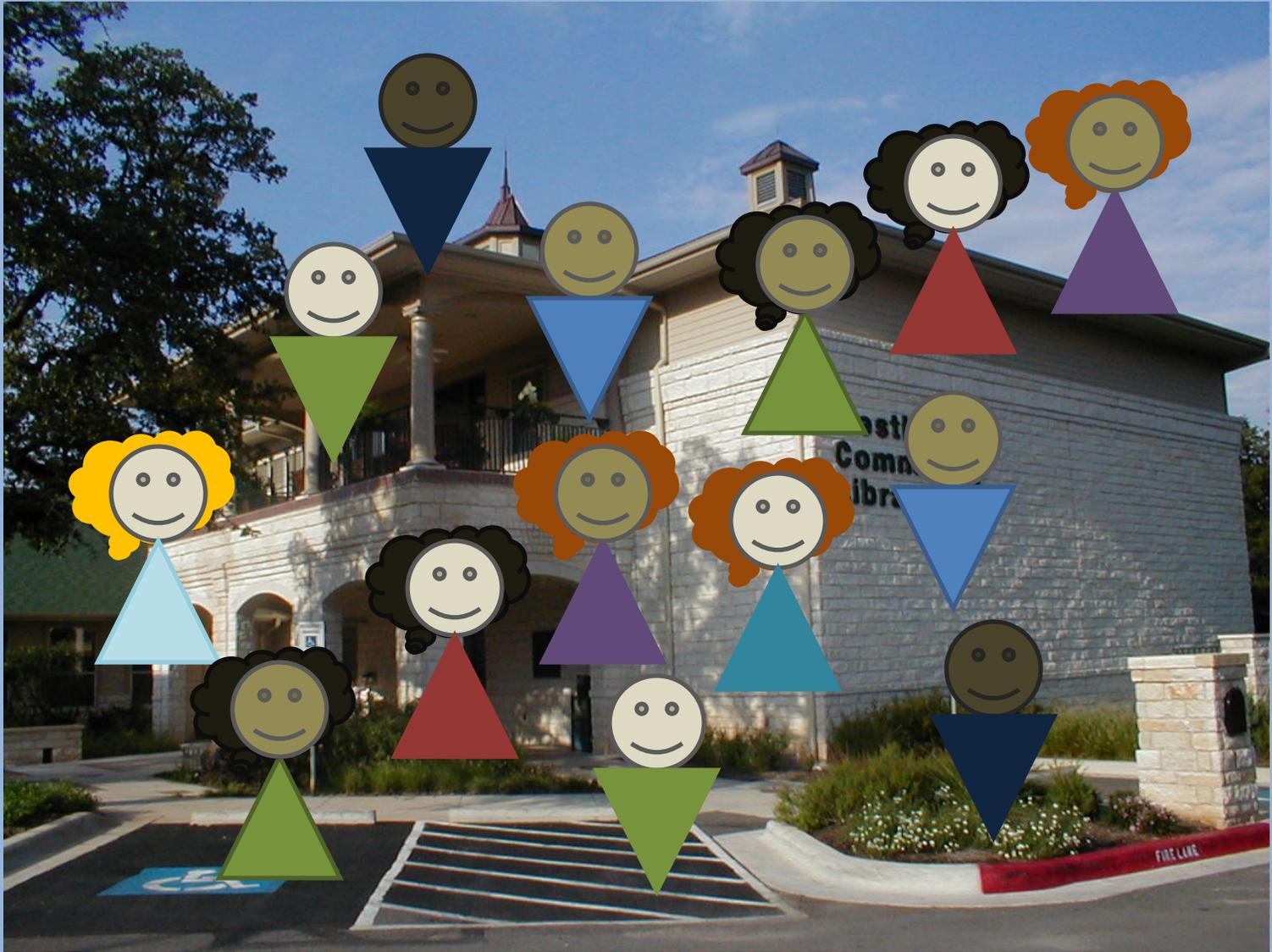
March 2011





...there was a library







Build our
Branch
Library













Who will bring our branch to life?

Board of Trustees

James A. Bannerot, President
Dick Brown
Cheryl McNelis
Mindy Kidd
Lyle Thormann
Beth Fox, Ex-Officio

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Lisa Charbonnet
Donna Woods

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Lisa Charbonnet
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Carolyn Olsen
Jim Miller
Mindy Kidd
Lisa Charbonnet
Dick Brown
Beth Fox

Donors: Making It All Possible

Scott Thornton, Texas Research International - Through the wonderful donation of 10 hilltop acres

You!



The Westbank
Community Library

The Heart Of
Our Community

Goals

\$750,000

800

300

25

2,500

200,00 in 5 yrs

300

Measures

Dollars collected

New member families

Family donors

Families volunteering

Families receiving
e-newsletter

Circulation increase

Attending the branch
Grand Opening







Delight!



Toolbox

staff





camera



leased color copier

Library Fact Sheet

The Westbank
Community Library



The Heart Of
Our Community

Westbank Community Library Fact Sheet

The Westbank Loves its Library!

- The Westbank Community Library hosts 250,000 visitors a year.
- 110 volunteers, including 40 teens, work at the Westbank Library each week.
- 70% of district families hold active library cards.
- The average item on the Westbank shelves gets checked out more than eight times a year; they're smoking!

"I noticed a gray-haired senior citizen was volunteering right alongside a green-haired teenager. They were both laughing while checking out books to a toddler and her mother. I like the way so many different generations were using the library and having fun at the same time."
-Hays Davenport at age 11

Resource Management

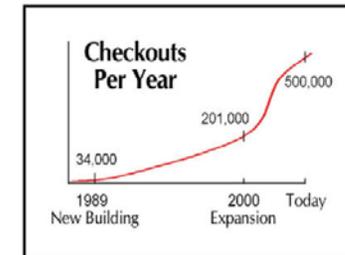
- The average Texas library with similar checkouts spends \$1.5 million a year. The Westbank operates on half of that..
- The Westbank Community Library pioneered Texas Library Districts, an innovative form of sales tax funding. It became the first Texas Library District in 1998.

Leadership

- The Westbank Library has been led since its inception by Beth Wheeler Fox, the 2006 Texas Librarian of the Year.
- Beth has authored two books under the imprimatur of the American Library Association, *The Dynamic Community Library* and *Behind the Scenes of the Dynamic Community Library*.

The Laura Bush Community Library

- 96% of the money is secured.
- Operating costs are fully covered by Library District sales tax revenue.
- All donations will be legacy contributions and devoted exclusively to the capital campaign.
- A gorgeous 10 acre site at Bee Cave & Cuernavaca has been donated by Texas Research International.
- Designed by Studio 8, a renowned Austin architectural firm.
- The entire capital project = \$6.5 million.



Awards and Accolades

For the Library

- Best Small Library in America, Special Mention; 2007 Library Journal and the Bill & Melinda Gates Foundation.
- Nominated by members as one of the 80 libraries (of over 9000) featured in *Libraries We Love: Heart of the Community*.
- Achievement of Excellence in Libraries Award; 2005 Texas Municipal Library Directors Association.

1309 westbank drive
512.314.3580

austin,texas 78746
www.westbanklibrary.com

Software:

Illustrator

Photoshop

Powerpoint

Publisher



Online:

printer- sharpdots.com

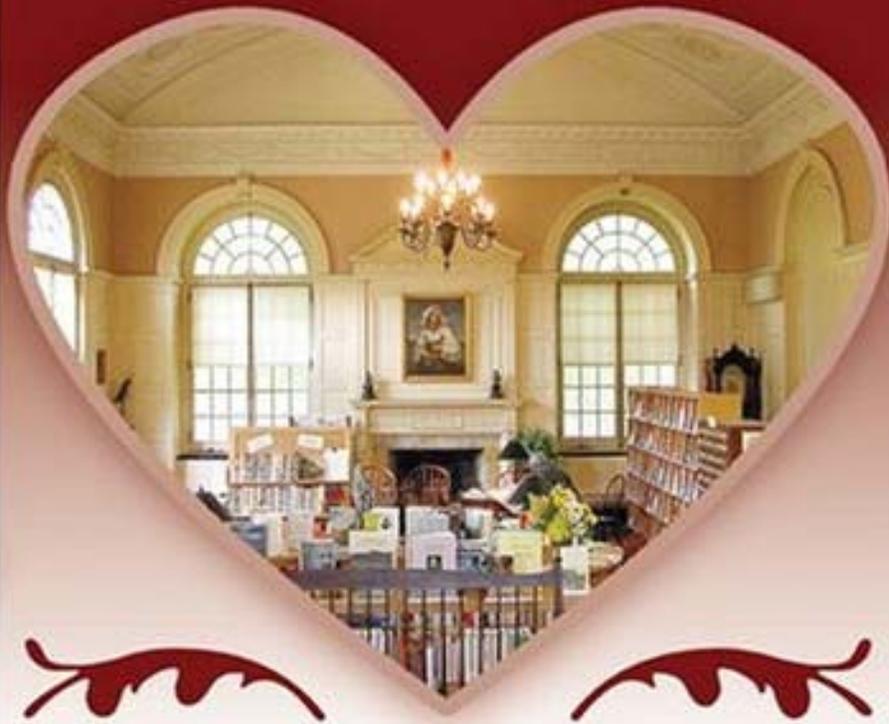
banners- bannersinvinyl.com



BERKSHIRE PUBLISHING GROUP

Heart of the Community The Libraries We Love

Edited by Karen Christensen and David Levinson
with
Leslie Burger, Nancy Kranich, Kathleen de la Peña McCook,
Tom Phelps, Sally Reed, and others

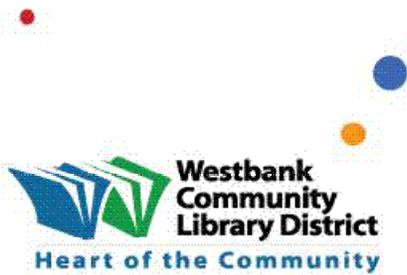
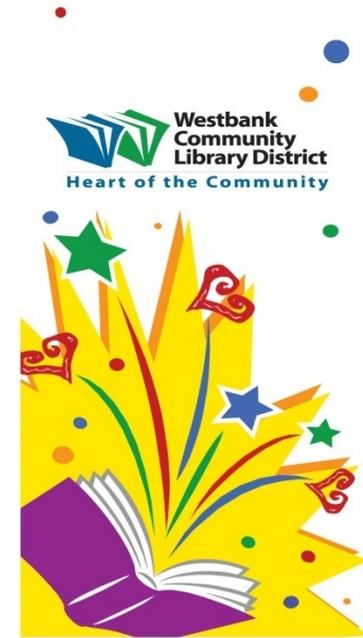
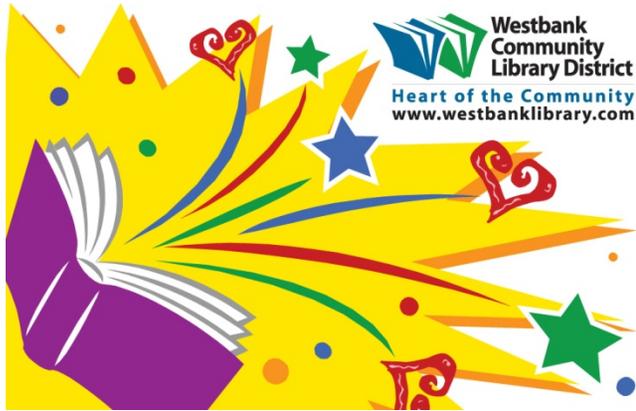


What's Your Brand?



**Westbank
Community
Library District**

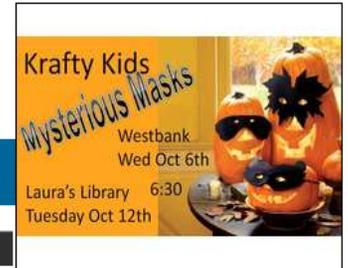
Heart of the Community
www.westbanklibrary.com



Westbank Community Library District
Heart of the Community



1309 Westbank Dr. Austin Texas 78746
www.westbanklibrary.com



Krafty Kids
Mysterious Masks
Westbank
Wed Oct 6th
Laura's Library 6:30
Tuesday Oct 12th

[Home](#) [Emails](#) [Library Account Login](#)

[Donate](#) [Where's Waldo? At the Library!](#) The [Austin Teen Book Festival](#) is this weekend at WHS! [Next 2 Weeks at the Library; October 3rd-16th](#)

Find

※

- ※ Advanced Search
- ※ Log in to your library account
- ※ Catalog How-to
- ※ What's HOT!
- ※ Contact Us



Browse

- ※ Reading Recommendations
- ※ Premium Resources
- ※ Best of the Web
- ※ Our Community
- ※ Our Services
- ※ Programs for Adults
- ※ Programs for Kids and Teens



Ask Us

- ※ Ask a Librarian
- ※ Want to Volunteer?
- ※ Meeting Room Request
- ※ Read with Waldo, the Library Dog
- ※ Proctor Request
- ※ Tour Request
- ※ Request an Item
- ※ Get a Library Card



About Us

- ※ Hours, Holidays, and Directions
- ※ A National Award!
- ※ Library Staff, Trustees, and Friends
- ※ Managing the Library
- ※ Library Districts
- ※ Newsletters
- ※ Why We Love the Library



Here's what's just come back to the library!

DVD: Arthur gets spooked



DVD: The water horse: legend of the deep

DVD: D. W. rides again

DVD: Parents are from Pluto



Conquer the clutter: reclaim your space, reclaim your life



[Home](#) [Emails](#) [Library Account Login](#)

[Donate](#)

Help **furnish** our new library and we'll provide the enchantment.

Honor your veteran with a paver in the [Veterans Courtyard](#)

Find

- ※
-
- ※ [Advanced Search](#)
- ※ [Log in to your library account](#)
- ※ [Catalog How-to](#)
- ※ [What's HOT!](#)
- ※ [Contact Us](#)



Browse

- ※ [Web Resources](#)
- ※ [Premium Resources](#)
- ※ [Book Recommendations](#)
- ※ [Our Community](#)
- ※ [Our Services](#)
- ※ [Adult Programs](#)
- ※ [Programs for Kids and Teens](#)



Ask Us

- ※ [Ask a Librarian](#)
- ※ [IM](#)
- ※ [Request an Item](#)
- ※ [Tour Request](#)
- ※ [Proctor Request](#)
- ※ [Meeting Room Request](#)
- ※ [Get a Library Card](#)



About Us

- ※ [Laura's Library is Here!](#)
- ※ [Hours, Holidays, and Directions](#)
- ※ [Stars of the Library](#)
- ※ [Managing the Library](#)
- ※ [Library Districts](#)
- ※ [Newsletters](#)
- ※ [Why We Love the Library](#)

Honor Your Veteran

[Click here for more info](#)

Here's what's just come back to the library!



NewsFlash

A PUBLICATION OF WESTBANK COMMUNITY LIBRARY

[Where's the Library?](#)

[Announcements](#)

IN THIS ISSUE:

[Where's the Library?](#)

[Stories from the Library](#)

WHERE'S THE LIBRARY?



Got questions? Need Books? Care to Chat?

Build the new library, just \$1 million to go!

[\[Back to the Top \]](#)

STORIES FROM THE LIBRARY

Clickety-clack, clickety-clack, the woman in navy typed again and again onto the catalog keyboard. Finally she looked up and sighed, "You've done it again, I thought for sure I'd catch you this time! I came in with a list of new books I'm sure you wouldn't have but here they are. How do you do it?"

What does your library do for you?

Happy Thanksgiving!

[\[Back to the Top \]](#)

Westbank Community Library | 1309 Westbank Drive, Austin, TX 78746 | Visit Us On-Line

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e-Newsletter

Stories from the Library

The Library door popped open and a three year old roared in. Five paces later he raced back and tugged his grandmother inside.

"Come on, Grandma", he urged, "come see **my** library!"

What does your library do for you?

Checkout receipts

Date: 10/1/2010 8:29

Member: ██████████

Title	Author	Due
Rapid testing	Culbertson, R	9/7
Curious George good nigh	Pandell, Kare	9/30
Simple abundance: a dayb	Ban Breathnac	10/4
Complete plays	O'Neill, Euge	10/5
Easy gardens	Wyman, Donald	10/5
The work people do: farm	Imershein, Be	10/5

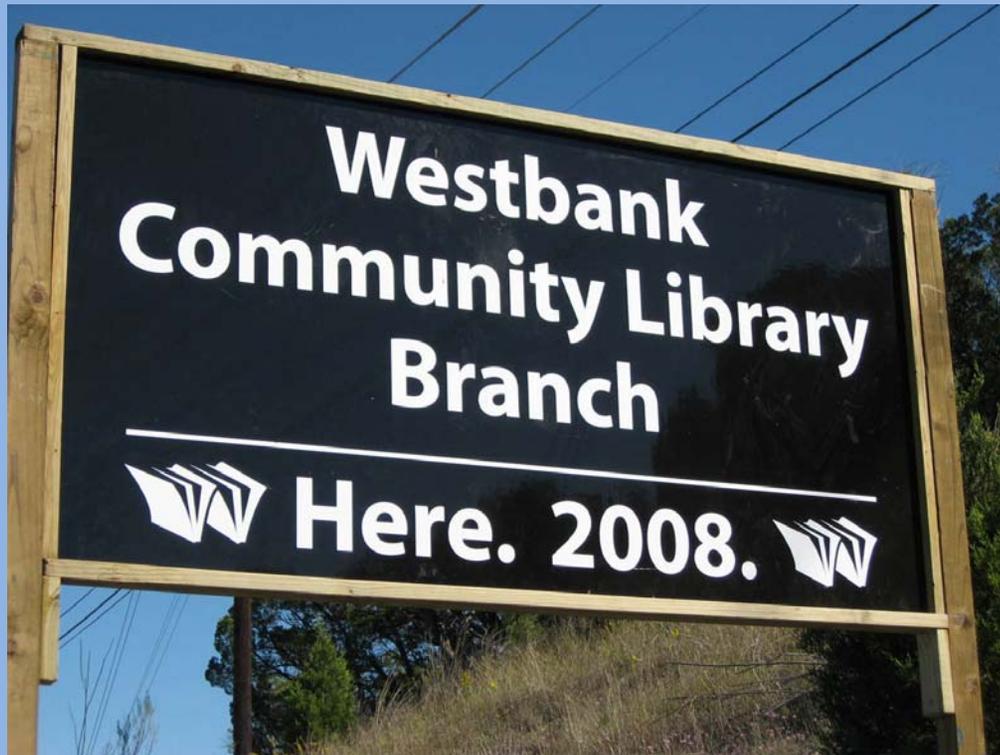
Wow! In 2010, you have saved \$1857.

Renew online @ www.wincommlib.org
Winchester Community Library
765-584-4824

foyer
screens



local papers



billboard

scrolling computers





marquee

annual report

Westbank Community Library

Annual
Report
2008



Director's Report: Beth Fox



Another very busy year filled with exciting developments has hurtled past. By far the most exciting development is the start of construction on the branch library. Several hundred people celebrated the August groundbreaking as pilot Dick Gilliam buzzed overhead taking aerial photos. Now that the building can be seen from Bee Cave Road, not a day goes by, that someone doesn't stop by to say that their family can hardly wait until Laura's Library opens!



Grand
Opening
July 19th!

The Fundraising Committee, chaired by the extraordinary Lyle Thormann, has worked long and hard to raise money for the building, book collection and furniture. Our community responded by donating \$446,200 in 2008. The staff is running at top speed to purchase the new collection, select and order furniture, design and build the computer network, recruit and train staff, create procedures for a second building, and customize the library software. Preparations have already started for a gala event with guest of honor Mrs. Bush as well as plans for the grand opening, which will include the dedication of the Veterans Courtyard.

At the same time, the Westbank Library continues to thrive as the heart of the community while working hard to provide exceptional customer service. People borrowed almost 600,000 items; asked thousands of reference questions, and almost 10,000 attended programs. As the high school students stream in after

Westbank Community Library Branch



COMING. 2008.



TWO LOCATIONS. ONE LIBRARY.



Doubled, expanded collection
Floating collection & staff
Expanded, staggered programs
More Parking

More meeting/tutoring space
More volunteer opportunities
More availability in children's areas
More computers



The Westbank
Community Library

The Heart Of
Our Community

Our hilltop
is an empty
page...



...that we'd
like you to
write on.



The Westbank
Community Library

The Heart Of
Our Community

flyers
-in library
-in letters
-in utility bills

DONATION CARD

To provide Capital Building Funds for the **Laura Bush Community Library**,

I/We donate the sum of \$ _____

___ My/Our donation of \$ _____ is enclosed.

Please make checks payable to: *Westbank Community Library*.
Donations are tax deductible. Tax exempt # 74-2872770



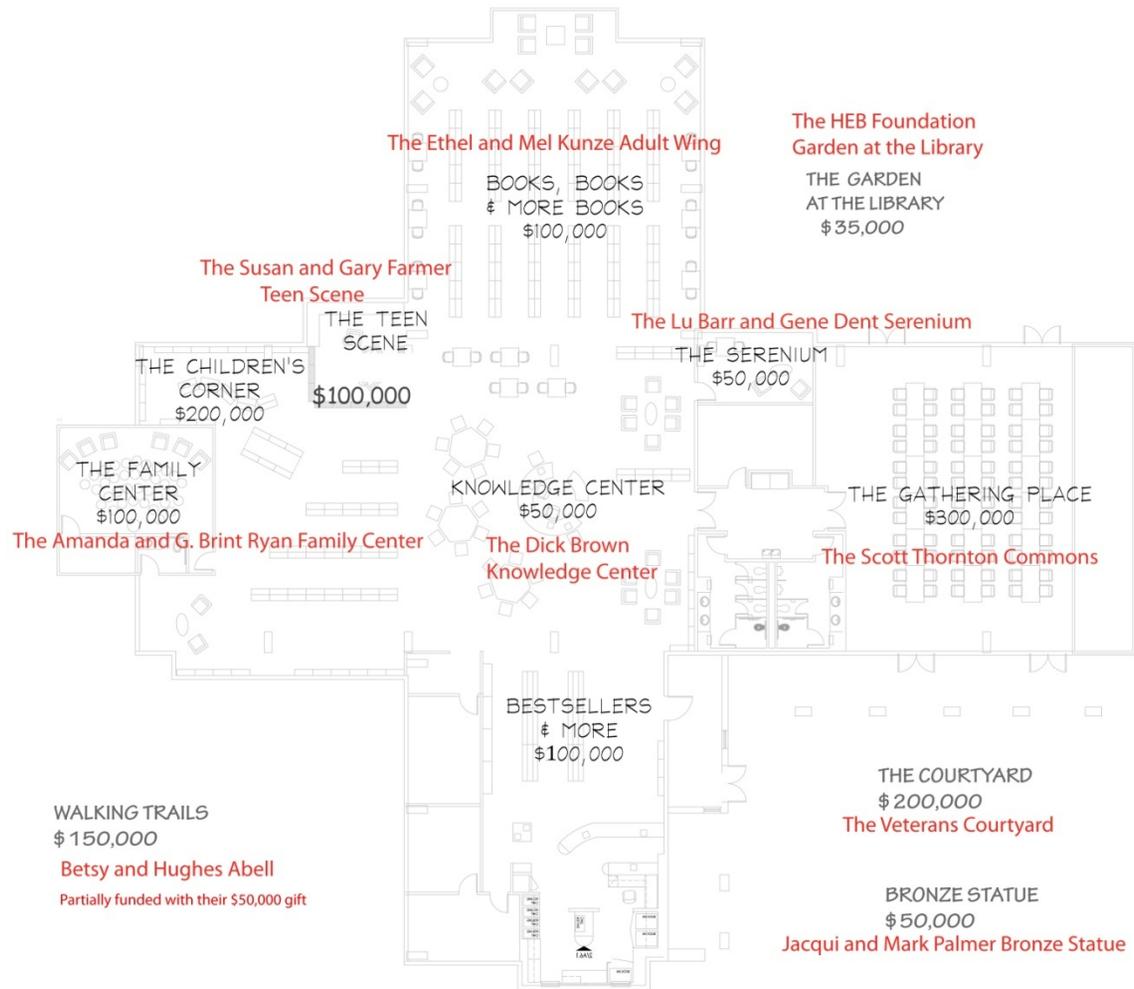
Westbank Community Library
Heart of Our Community

1309 Westbank Drive Austin, Texas 78746 512/314-3580

NAME _____
ADDRESS _____
CITY, STATE, ZIP _____
PHONE _____
EMAIL _____

Corporate Donors

Naming Opportunities



\$50,000 Donation Benefits

Recognition

Naming Opportunities:

The Knowledge Center \$50,000

Bronze Statue \$50,000

Permanent Recognition on entryway Tree of Knowledge created by nationally renowned artist Claudia Reese
Guest at a Reception celebrating the naming of the Laura Bush Community Library
Guest at a Preview party celebrating the opening of the Laura Bush Community Library
Recognition as a Gold Leaf Founder in the Library Annual report
Presentation of a Lifetime Very Special Library Card
Recognition in media and on marquee
Featured on both Library websites: www.westbanklibrary.com and www.LaurasLibrary.org
Partnership with a treasured Westbank institution, the Westbank Community Library

Media Benefits

Format	Impressions/Yr	\$Rate	\$Value
Permanent Interior Signage Laura's Library	150,000	0.20	\$30,000
Outdoor Recognition Laura's Library	1,612,000	0.03	\$48,360
Electronic Newsletter	56,400	0.15	\$8,460
Monthly News Column	40,800	0.10	\$4,080
Websites	204,000	0.06	\$12,240
Recognition on Receipts	130,000	0.15	\$19,500
Total Media Value			• \$122,640





Donor Recognition

Gold Leaf Founders

Opportunity to name an area of the library
Gold Leaf Founder Leaf on Tree of Knowledge

Founders

Recognition on invitations and related materials for the Reception
Founder Leaf on Tree of Knowledge

First Editions

Recognition in media and on marquee
First Edition Leaf on Tree of Knowledge

The Classics

Preview party at new facility
The Classics Leaf on Tree of Knowledge

Great Books

Recognition in Annual Report
Lifetime Very Special Library (VSL) Card
Leaf on Tree of Knowledge in entryway
Featured on library website





Giving Tree

Very Special Library Card



Awareness

Donations

Ownership

Volunteer Hours

Who dreamed 23 years ago that the Westbank Community Library would still be so much fun? – Sue Cline



Our family loves going to the library. It is perfect for all our armchair travels! –The Richardson/Savage Family

Why We Love The Library



Westbank Library is a truly community asset with helpful staff and quality resources. The water fountain, bronze statue, children friendly backyard add so much character to the library. Thanks and please continue the good work! –The Meyers

Where's the Library?







constantly
changing
billboard

No Hassle Gala

Donate \$250:
Check out
Steamy French
Novels

even our
books blush!

Give Our Community a Valentine Donate to the Library!



Donate \$50... forego those chocolates, save yourself a session with the dentist (what *is* in those nougats anyway?) and wiggle into those tight pants with a smile.

Share your sweet side with the Library!

Donate \$100... stop bothering with the roses. Skip the thorns, the sneezing, the wet rings, the sad parade to the trash three days later.

Find love poetry at the Library!

Donate \$250... drop the phone, and the muzak, and stop holding for those dinner reservations. You won't need your reading glasses, those tight shoes, or your high school French.

Check out steamy French novels!

Donate \$500... save yourself the opera tickets, the stiff seats, the hefty Wagenerian soprano, thundering bass, and snoring seatmates.



Reserve steamy French movies!

Donate \$1,000... give the bling a pass and save yourself the insurance, the coordinating clothes, the shoes to match, the overstuffed closet, the bigger house...

Diamonds may be forever but the Library is truly timeless!

Donate \$5,000... bypass the travel, the canned air, the baggage, the water. Visit 5 countries in 7 days and skip both the bus and Belgium.

Share the world with the Library!

The Library Board celebrates the heart of
the community, the Westbank Library!

*Jim Bannerot, Dick Brown,
Lyle Thormann, Mindy Kidd*



Click here to love your library!

<http://westbank.lib.tx.us/about/support/donate/>



Groundbreaking



Dear Santa



Dear Santa,

We've been very good this year! We've enjoyed welcoming 250,000 visitors, managing half a million checkouts, and providing good cheer to all.

Can we whisper that we're saving our neighbors \$24,000 a day?

We're very grateful for our wonderful community, being part of Westbank is the best!

We're planning on getting even better next year as we open another Library to make sure everyone is well-served. Looks like it will open next summer.

In the meantime, we've got a **Wish List**...

We've hung this little tree with wishes, do you think our members will help us answer them?

Cookies and milk at storytime,

Love,
The Library

Welcome to the new library! Join our community as we honor America's veterans and share our inviting, memory-filled Veterans Courtyard. Lovely plants, a bubbling fountain, limestone blocks, and comfortable benches adorn a patio paved with dedicated bricks. A lighted flagpole reigns over beds of native Texas plants. Smile, breathe deep, and enjoy every moment you spend at the library.

Westbank Community Library District
1309 Westbank Dr.
Austin, Texas 78746

www.westbanklibrary.com
One Library, Two Locations

A Tribute to America's Veterans

This Courtyard commemorates the valor of the millions of men and women who served in America's military forces. We honor those who have demonstrated uncommon bravery and patriotism by serving in our nation's armed services. It is because of their heroism and sacrifice that the citizens of the United States of America today enjoy blessings of freedom and liberty unmatched in human history.

Freedom is never free.

Dedicated, with gratitude,
the 20th day of February, 2008.

Board of Trustees
Westbank Community
Library District

Honor Your Veteran

Veterans
Courtyard
at the

Laura Bush
Community Library



Westbank Community
Library District



NewsFlash

A PUBLICATION OF WESTBANK COMMUNITY LIBRARY

Honor Your Veteran

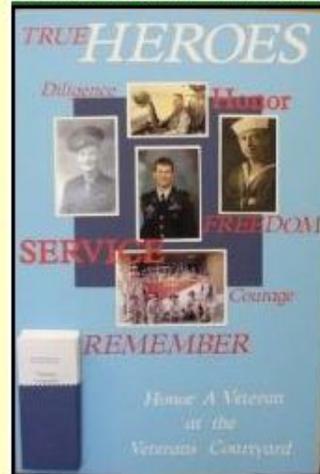
Announcements

IN THIS ISSUE:

[Honor Your Veteran](#)

[Stories from the Library](#)

HONOR YOUR VETERAN



November- a time of elections, Veterans Day, and issues of family and country.

Each of us has family or friends who have served in our country's armed forces. From the Revolutionary War to Iraq and Afghanistan, American men and women have put themselves on the front lines for the cause of freedom.

In honor and gratitude we're building the Veterans Courtyard at the Library. Join us in the patriotism of your paver engraved with your name. <http://www.westbanklib.org>

[\[Back to the Top \]](#)

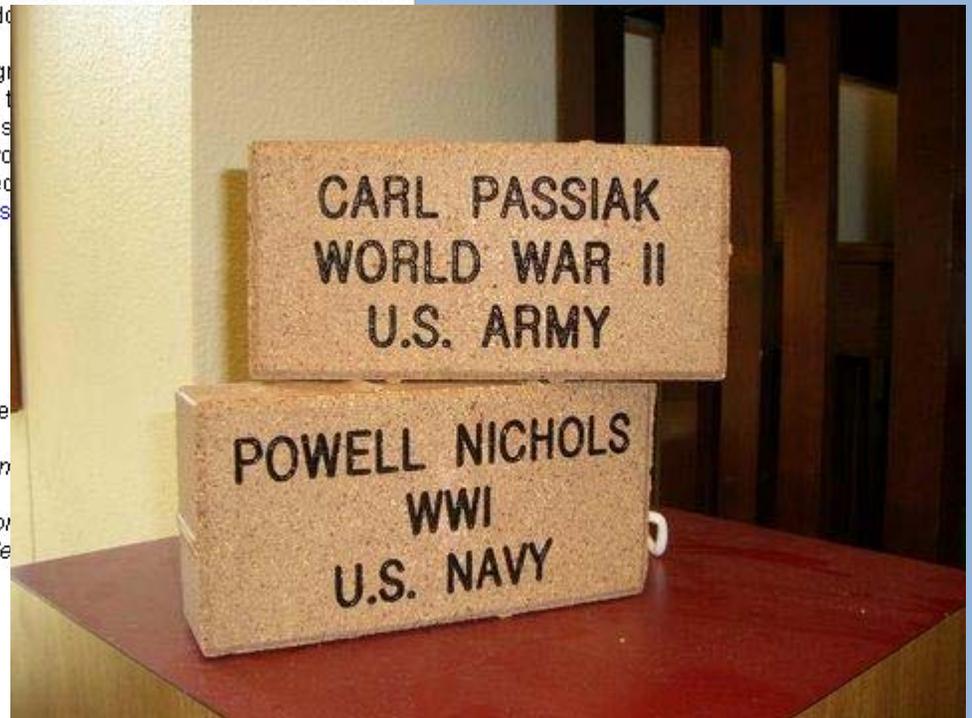
STORIES FROM THE LIBRARY

Overheard in front of the Veterans Poster in the

*Your grandfather, dear... a navigator in Vietnam
D-Day, Sicily, my Uncle Robert...
Cousin Cort's in Baghdad, we hope he'll be home
My grandfather built a bridge in Germany while*

Thank you

[\[Back to the Top \]](#)



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Veterans Courtyard

[Contribution Order Form](#)

Welcome to the Veterans Courtyard at the Laura Bush Community Library



Regretting your missed opportunity to purchase a commemorative paver for your honored veteran? Here's a second chance but you'll have to hurry! We'll be taking orders only until Veterans Day, November 11th



A Tribute to America's Veterans

This Courtyard commemorates the valor of the millions of men and women who served in uncommon bravery and patriotism by serving in our nation's armed services. It is because today enjoy the blessings of freedom and liberty unmatched in human history. Freedom is

Dedicated, with gratitude, the 20th day of February, 2008.
Board of Trustees Westbank Community Library District

It's Not Too Late!

Veterans Day, November 11th, is fast approaching. In honor of the occasion we'll accept them installed by Christmas and we'll be happy to send a lovely remembrance card if you

To purchase a paver, just click on the Contribution Order Form link at the top or bottom of Desk at either the Westbank Library (314-3582) or at Laura's Library (381-1403).

We welcome both individual and corporate contributions!

[Contribution Order Form](#)

Veterans Courtyard Contribution Form

Thanks for your support of the Veterans Courtyard at Laura's Library. Please fill out the following form for each brick you'd care to purchase. Your contribution is tax deductible.

Your name please

Your address

Your phone number

Your email

What size brick would you like? small, 4 inch x 8 inch, for \$100 large, 8 inch x 8 inch, for \$200

Inscription for small brick, limited to 3 lines, 16 characters per line including spaces: (all letters will be capitalized and centered)

Inscription for large brick, limited to 5 lines, 16 characters per line including spaces: (all letters will be capitalized and centered)

How would you like to pay for your brick? I'll come in to the Library to pay I'm mailing you a check I'll call the Reference Desk (381-1403) with my credit card number

Here's what's just come back to:

Better Homes and Gardens remodeling: idea file

Kitchens for the rest of us: from the kitchen you have to the kitchen you love

©2009 Westbank Community



Here's what's just come back to the library!

Bob saves the porcupines

Best in show

DVD: Made of honor

DVD: City of ember

DVD: Gloria

©2009 Westbank Community Library



25th Birthday



then



now

future



Name

Makelaine

My favorite thing about
the Library is...

Johnson (1st Grade)

because I like to
read.

Mike Johnson

the wonderful programs for children
(storytimes, holiday programs) that make the library an
essential place for our family & community.

Seeing the great variety of items that can be borrowed - it's like
walking into a big toy store! Jane Dunham



We're On Our Way!



Help furnish our new castle...
and we'll provide the enchantment



Westbank Community
Library District

Library Wish List

Wish List	How Many Needed	Cost each
Computer stools	24	\$150
Oak chairs	50	\$250
12 books/\$25 each	2,500	\$300
Section of shelving	240	\$400
Square oak tables	30	\$500
Oak magazine stands	7	\$600
Oak atlas stand	1	\$750
Oak computer center	4	\$1,000
Limestone bench	5	\$1,500
Bestseller shelving	6	\$2,000
Flagpole	1	\$10,000
Fountain	1	\$20,000
Solar panel system	1	Corporate gift
Walking trails		\$1,000 per 1,000 ft.



The Westbank Community Library
The Heart of Our Community
Two Locations, One Library

www.westbanklibrary.com
1309 Westbank Drive
Austin, Texas 78746
512-314-3580

All contributions are tax-deductible!

Your Name	
Address	
City	State
Zip	
Phone	Email
Enclosed is my check for \$ _____ payable to the Westbank Community Library	
To pay by credit card and/or to enter information online, visit the Library website at www.westbanklibrary.com/furniture/	

Here are some examples of the type of furniture we need. They're not exact- we'll have bright upholstery and dark oak stain to set off our new carpets and bookshelves!



Limestone bench



Computer center



Bestseller shelving



Magazine stand

We buy for strength, comfort, and longevity. We've had some of our oak furniture for 25 years now!



Oak chair



Fountain



Computer stools



Flagpole



Atlas stand



Square table

Plaque Inscription:

All interior furniture will offer a brass plaque with 2 lines of up to 20 spaces each. Call 314-3580 for information about plaques on exterior pieces.

Other opportunities include:

- Solar panel system (suitable for a corporate gift)
- Walking Trails (\$1,000 per 1,000 feet).

Call 314-3580 for more information.

Yes, I would like to fund:

- a computer stool (\$150)
- an atlas stand (\$750)
- an oak chair (\$250)
- a computer center (\$1,000)
- 12 books? \$25 each (\$300)
- a limestone bench (\$1,500)
- section of shelving (\$400)
- bestseller shelving (\$2,000)
- a square table (\$500)
- the flagpole (\$10,000)
- a magazine stand (\$600)
- the fountain (\$20,000)

I/we'd like to contribute \$ _____ instead.

Moving on In!



Grand Opening Laura Bush Community Library July 19, 2009

2:00
Celebrate!

Welcome
Flag Raising

Dedication of the Veterans Courtyard

Unveiling of the Bronze Statue
of Laura Welch Bush

Ribbon Cutting

After the opening ceremonies, we invite
you inside to explore our wonderful
new library.
We'll open library services at 3:00!

Special thanks to our
**Volunteer Coordinator,
Todd Floyd**, and his
army of volunteers!



Approach the Library through the Veterans Courtyard, a lovely quiet respite established to honor all of America's veterans. Dedicated to the Library by the Trustees with pavers provided through the Friends of the Library- Chair Pamela Gilliam.



Our stately 30' flagpole is the generous gift of the Musgrove Family. It flies big 5' x 8' Texas and American flags.

ulptor

our
This
written
er.



Our talented Library Quilters, led Sharon Cole, have created a masterpiece, **Razzamatazz**, especially for Laura's Library.

signed by **Studio 8 Architects**. A local firm headed by **Milton Himes**, Studio 8 has also provided us with the gifted team of **Ethan Glass, Jennifer Carter, and Megan Moshier**.



Take the opportunity to admire our Giving Tree, created by renowned local ceramicist **Claudia Reese** to honor those who have made Laura's Library possible. Its cost was underwritten by the **Friends of the Library**, with **Diana Owens** currently at the helm.



Come ask questions at the **Dick Brown Information Desk**, named for the man who played a key role in the establishment of Library Districts- of which the Westbank is the very first! He's a master at picking the library's way through regulatory minefields.



Can you resist touching the cool surface of the gorgeous granite Circulation and Reference Desks?- all courtesy of **Architectural Granite & Marble**.



Feel the firm foundation under your feet and cool air on your face? Thank **Zapalac-Reed Construction Company** led by **Bill Zapalac** and his team, Project Manager **Jim Ellisor** and Supervisor **Jay Pittman**.



While you're at it, admire the fabulous exterior light fixtures from **Two Hills Studio**.



Find your favorite picture book in the **Children's Wing**, a charming area dedicated to **Jeff Musgrove**, the volunteer Chairman of our Building Committee and the Project Manager who led the effort to build this fantastic library. The Children's collection is greatly enhanced through the generosity of the **Durant Family Foundation**.



Introduce your toddlers to our enchanting Children's Playhouse—inside! A collaboration of the many talents of artist **Susan Bushart** and engineer **Clark Charbonnet**.



Have you spotted the Giraffe in the Children's Area? Specially designed and crafted by **MC Hyink** and **Nancy Paton**!



Welcome to the **Amanda and G. Brint Ryan Family Center** delightfully decorated by Family Center Chair **Susan Bushart** and muralist **Cindy Ridge**. Notice Susan's special tree & ceramicist **Claudia Reese's** colorful tiles handpainted by Westbank Children.



When you pass any of our **Trustees**, thank them for their dedication & stamina. **Jim Bannerot, Dick Brown, Mindy Kidd, Cheryl McNelis, and Lyle Thormann** have been working on this branch library since 2002!



The **Fundraising Committee** has met *weekly* for the last three years. Led by Chairman **Lyle Thormann**, the efforts of **Beth Fox, Bob Breihan, Clark Charbonnet, Lisa Charbonnet, and Mindy Kidd**—assisted by the velvet glove of **Susan Combs**—have raised \$1 million for this beautiful library.



Our elegant building is brought to you by the **Building Committee**—Chair **Jeff Musgrove, Beth Fox, Elaine & Jim Miller, Lisa Charbonnet, Carolyn Olsen, and Dick Brown. Allen Jacoby**, we miss you!



Branch Manager **Lisa Charbonnet** has been working on the branch library for 6 years—1st as the principal of **PC/L Market Research**, then as a very happy librarian. She can't wait to share **Laura's** Library with you!

The **Westbank Community Library District** owes a great debt to the vision, leadership, and boundless energy of its **Director Beth Fox**. Her 25 years of service have brought the Library from a stack of books in rented quarters to one library—two locations, becoming in the process one of the best loved small libraries in the country.



Library fan



Laura Bush Community Library









Westbank Community Library
receives the
2010 John Cotton Dana Award

Goals	Measures	Achieved
\$750,000	Dollars collected	\$1,027,441.40
800	New member families	1,127
300	Family donors	939
25	Families volunteering	611
2,500	Families receiving e-newsletter	4,133
200,00 in 5 yrs	Circulation increase	100,000 in 1 yr
300	Attending the branch Grand Opening	1,000

PR: Telling Your Library's Story With a Smile

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